



There are several things that you can do to make sure your child has a good experience each Sunday:

- Dress your child comfortably.
- Give teachers information and instruction regarding allergies, medical conditions, special needs, etc.
- Follow security procedures for both arrival and departure times.

FREQUENTLY ASKED QUESTIONS

Where are the children's classes?

As you come into the building, the children's wing is on the east side of the building. If you are visiting for the first time, check your child(ren) in at the front desk and one of our volunteers will direct you to your child's classroom. We have dedicated classrooms for: Infants, Toddlers, 2 year olds, 3 year olds, Pre-K, Kindergarten, 1st grade, and our 2nd-5th grade children meet in the Gathering Room.

How will you contact me if my child needs me?

When you check your child in, you will receive a security tag with a number that is specifically designated to your child. If we need you for any reason, we will display your number on the screens located at the front of the auditorium. If you see the number, please return to your child's classroom. Please make sure to wear your matching security tag for the smoothest check out.

Will my child have the same teacher each week?

Normally, yes. All of our classes have a Lead Teacher and at least one other Small Group Leader that are in the class each week, as well as the appropriate amount of help to maintain a pleasant and safe experience. Occasionally, the Lead Teacher may be out and a Substitute Teacher will step in.

How are volunteers recruited and screened for City Limits?

BIGtown needs approximately 50 volunteers per Sunday. Volunteers are identified through Team Leaders, personal referrals and requests from individuals to serve in Children's Ministry. Volunteers attend an orientation session where they are given an application with a background check and referral forms. After orientation, they are assigned to an experienced leader as a ministry partner. The leaders will train the volunteer on the curriculum and on the policy & procedure guidelines to be used with BIGtown kids.

How can parents get involved in their child's experience at church?

We believe the best way for parents to be involved in what their child is learning is to become a part of the team that teaches them. There are opportunities to greet, teach, lead worship or help in many of the classrooms. We also send a summary of the day's activities home with your child, and invite you to have a conversation with your child about the lesson. If you would like to serve please contact Brad at bpesnell@valleyreallife.org.